



Bridgeway
Freedom Through Recovery

VOLUNTEER POSITION

Position Title	Consumer Advocate
REPORTS TO (title)	Program Supervisor
DEPARTMENT NAME	

1. PRIMARY PURPOSE

Advocate for consumer, survivors and family members in planning, developing, implementing, operation and evaluating services provided by Bridgeway Recovery Services.

2. ESSENTIAL DUTIES AND RESPONSIBILITIES

What the Advocate does in committees/workgroups.

- Share your story to inform and educate Bridgeway Recovery Services,
- Express a consumer's point of view and ideas,
- Share in problem solving,
- Learn the provider's (Bridgeway) point of view,
- Read advance material to prepare for committee work,
- Discuss and debate topics and issues,
- Participate in consensus decision-making,
- Keep track of the dates, times, and location of meetings;
- Attend Consumer Advocates Team meetings,
- Performs other duties as assigned.

3. ABILITIES

Talents that help Advocates be successful in this position.

- Maintain positive relationships with other Advocates, committee facilitators, staff or guests,
- Speak in a group from direct experience as a consumer, survivor, or family member of a consumer or survivor (child, youth or adult).
- Value the philosophy of Recovery (Recovery from mental health conditions or addictions),
- Participate in lengthy discussions and complex decision-making,
- Absorb information previously reviewed and apply it to current issues,
- Ask questions to help yourself understand complex issues and technical materials,
- Inform staff or the committee facilitator if you need other accommodations to support your participation,
- Have some knowledge, or be willing to learn about the Oregon Health Plan, mental health services, or addiction services.

4. REQUIREMENTS

Commitments the Advocate makes when accepting a position.

- Regularly attend Bridgeway and community-based meetings
- Give advance notice if you can't attend
- Actively participate (including speaking up in a group),

5. SCHEDULE

Consumer advocates should be available as needed.